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July 18, 2012

FILED ELECTRONICALLY

The Honorable Jocelyn D. Boyd South Carolina Public Service Commission PO Drawer 11649 Columbia, SC 29211

> 26 S.C. Code Ann. Regs.103-607 (Supp.2011) RE:

Performance Bond requirement for Telephone Utilities Providing Retail

Residential Local Exchange Services

Docket No. 2011-329-C

Dear Jocelyn:

Per S.C. Code of Regulations R. 103-803 (Waiver of Rules), Image Access Inc. d/b/a New Phone ("New Phone") respectfully requests that the Commission grant New Phone a waiver of S.C. Code of Regulations R. 103-607 (the "Regulation"), because New Phone has discontinued service to its customers. (See Letter of April 19, 2012 filed in Docket Nos. 1999-269-C and 2004-205-C requesting approval for the discontinuance of service to customers, and the Commission Directive dated May 9, 2012 approving same).

In the event that New Phone resumes service, it will notify the Commission and the South Carolina Office of Regulatory Staff ("ORS") and revisit the bond issue.

If you require additional information please contact me.

With kind regards, I am

Yours truly,

John J. Pringle, Jr.

s / John J. Pringle, Jr.

JJP/cr

Ms. Dawn Hipp (via electronic mail service) cc: Jim Dry (via electronic mail service)

MAIL / DIVIS